

MEETING OF THE STATE WORKFORCE INNOVATION COUNCIL'S
EXECUTIVE COMMITTEE
October 14, 2008

Present: Gina DelSanto, Paul Perkins, and Dennis Wimer, and from the Indiana Department of Workforce Development (DWD), Commissioner Teresa Voors and Dale Wengler, Deputy Commissioner of Policy and Field Operations.

Absent: John A. (Jac) Price, Derek Redelman, and Robert Schaefer.

The meeting was called to order at 9:10 a.m. by Dale Wengler. Mr. Wengler gave an overview of the State Plan. He explained that the plan expires on June 30, 2009, at which time a one-year extension will be filed. The United States Department of Labor has suggested DWD begin working on the new state plan by January. There was discussion regarding the state plan and Paul Perkins asked that Mr. Wengler clarify the vision for the committee chairpersons.

Mr. Perkins explained their function is to help develop policies to raise everyone up one level. Mr. Wengler added the goals of helping participants improve their average wage and education and described the target populations. Mr. Perkins asked what types of metrics are being used. Commissioner Voors answered that DWD is bound by federal metrics called "common measures" and that the common measures have enabled DWD to move forward with integration. The common measures are: 1) entered employment; 2) employment retention; and, 3) average earnings. The problem is that they are percentage based. Derek Redelman is Chairperson of Assessment and Evaluation Committee. That committee is to determine goals and metrics for quantity, quality and efficiency. These additional metrics are important as supplements to the common measures. Mr. Redelman's team will be trying to apply these measures for every person served. This will complete the integration model. Discussion regarding the common measures ensued.

Dennis Wimer asked how the goals of metrics and people are managed on the local level. Commissioner Voors said the advantage in moving to common measures was that the percentages are uniform, and that in an integrated system all persons would be served uniformly by staff. Mr. Wengler passed out the Workforce Investment Act Performance Goals, a copy of which is attached, and gave an explanation of the handout. Discussion followed.

Commissioner Voors reported the goal of the committee chairpersons would be to work toward these measures and report to Mr. Perkins their progress. She hoped by June 2009 that there would be five or six metrics in place to measure the efficacy of the Regional Workforce Boards. The Assessment and Evaluation Committee drives everything. Mr. Wengler added that in order to track customer service for both employer and customer, DWD needs a baseline. Mr. Wimer asked about having participants fill out a survey. Mr. Wengler said DWD has paper surveys and there has been mixed success with them. Mr. Wimer suggested some sort of external survey. Discussion followed.

Dr. DelSanto asked whether Mr. Redelman knows what his committee is to be assessing. She questioned what, beyond customer service, is it we are trying to assess. Mr. Wimer asked why, if something is not part of your goal, would you measure it. There was discussion. Mr. Wengler said he had met with the United States Department of Labor in Chicago and the agency's staff understand the directions in which the DWD seeks to move. Mr. Wengler did a drawing layout of the training programs and their differences and where it needs to be, a copy of which will be presented at the next SWIC meeting.

Mr. Perkins reminded members that the next State Workforce Innovation Council meeting is November 13. He asked the chairpersons to try and engage their committee members regarding the discussions that occurred during this meeting. He asked they keep in mind Mr. Redelman is going to be working on the metrics. Mr. Wimer and Dr. DelSanto will start by helping Mr. Redelman create the metrics.

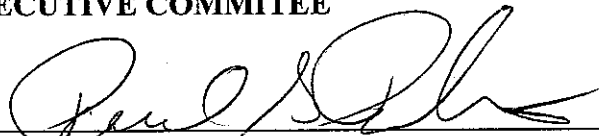
Mr. Wimer is planning a discussion via web-conference with his committee regarding what they need to be working on to meet these goals and to whom they will market the agency's services. Mr. Wengler will consult the rules for these committee meetings to determine if they are public meetings and the ramifications; he will subsequently report his findings to the chairpersons.

Mr. Perkins told them he felt the meeting was very stimulating and they need to engage the other committee members. Mr. Wimer suggested that at the next full meeting there be a few slides from the committees and breakouts for the committees to meet. Then they would come back together and report. Mr. Wengler needs to put integration information into a couple of slides.

Mr. Perkins asked for a report on what problems the committees need to solve. Dr. DelSanto proposed the committees look at the breakdown and then discuss what they can do to help. They asked Mr. Wengler to prepare his slides and get them to the committee chairpersons.

Mr. Perkins moved to adjourn the meeting at 10:50 am.

**STATE WORKFORCE INNOVATION COUNCIL
EXECUTIVE COMMITTEE**



Paul Perkins, Chair

02/05/09

Date

ATTEST:



Terega L. Voors, Commissioner
Indiana Department of Workforce Development

Final Performance Goals for Program Years 2005, 2006, 2007 and 2008

Program Years 2005, 2006, 2007 and 2008 Workforce Investment Act Performance Goals for Indiana Workforce Investment Boards & Regional Workforce Boards

	PY'05 Goals*	PY'06 Goals**	PY'07 Goals**	PY'08 Goals**
ADULTS				
Entered Employment Rate	81%	82%	83%	83%
Employment Retention Rate	82%	84%	84%	84%
Earnings Change	\$3,360			
Average Earnings		\$10,403	\$10,403	\$10,788
Employment & Credential Rate	64%	64%	70%	70%
DISLOCATED WORKERS				
Entered Employment Rate	86%	87%	89%	89%
Employment Retention Rate	90%	91%	91%	92%
Earnings Change	-\$2,420			
Average Earnings		\$14,544	\$14,544	\$14,689
Employment & Credential Rate	61%	62%	66%	67%
YOUTH				
Entered Employment Rate	72%	73%	77.5%	79%
Employment Retention Rate	82%	84%	84%	84%
Earnings Change	\$3,000	\$3,200	\$3,200	\$3,200
Credential Rate	46%	48%	53%	55%
YOUNGER YOUTH				
Skill Attainment Rate	86%	87%	87%	88%
Diploma Attainment Rate	60%	60%	62%	64%
Retention Rate	61%	62%	67%	68%
CUSTOMER SATISFACTION				
Participant	73%	74%	77%	77%
Employer	70%	71%	71%	71%

Program Years 2005, 2006, 2007 and 2008 Wagner-Peyser Performance Goals for

Indiana Workforce Investment Boards & Regional Workforce Boards

	PY'05 Goal	PY'06 Goals**	PY'07 Goals**	PY'08 Goals**
Wagner-Peyser Entered Employment		63%	66%	67%
Wagner-Peyser Employment Retention		81%	82%	82%
Wagner-Peyser Average Earnings		\$11,157	\$11,715	\$11,890

* These were the goals for Indiana's fifteen workforce investment boards in Program Year 2005.

** These are the goals for Indiana's two workforce investment boards in Program Years 2006, 2007 and 2008 and the eleven regional workforce boards.